



COMPANIES PARTICIPATING INTHETRACKER

representing 44,570 people















































































































OCTOBER 2023 SNAPSHOTM







88% HIGHEST WORK FROM OFFICE RATIO

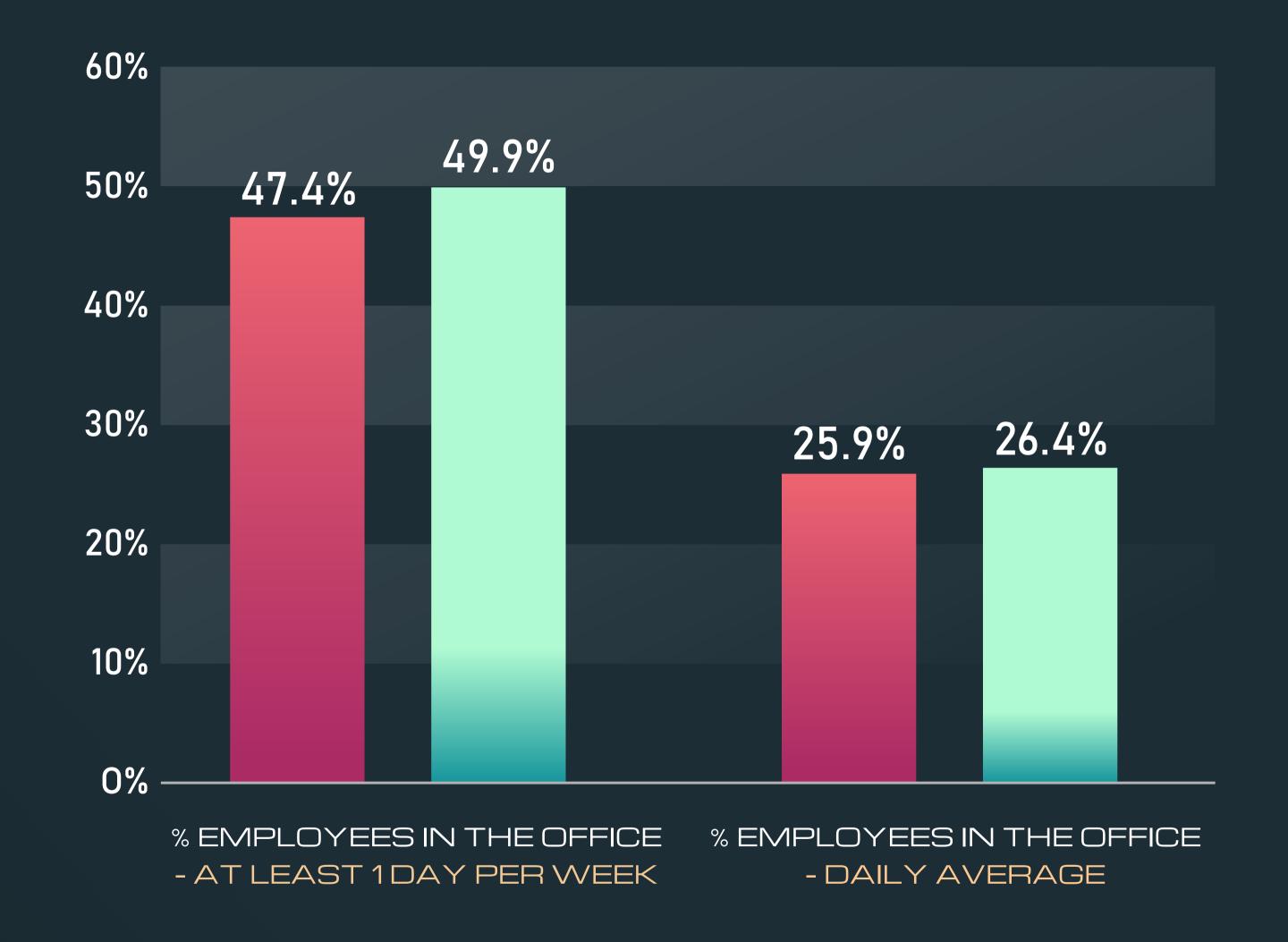




VVORK FROM THE OFFICE

OCTOBERACTUALS

NOVEMBERFORECAST









FORECAST MOREORLESS PEOPLE IN THE OFFICE

% of centres expecting increase or decrease in number of people working in the office in November

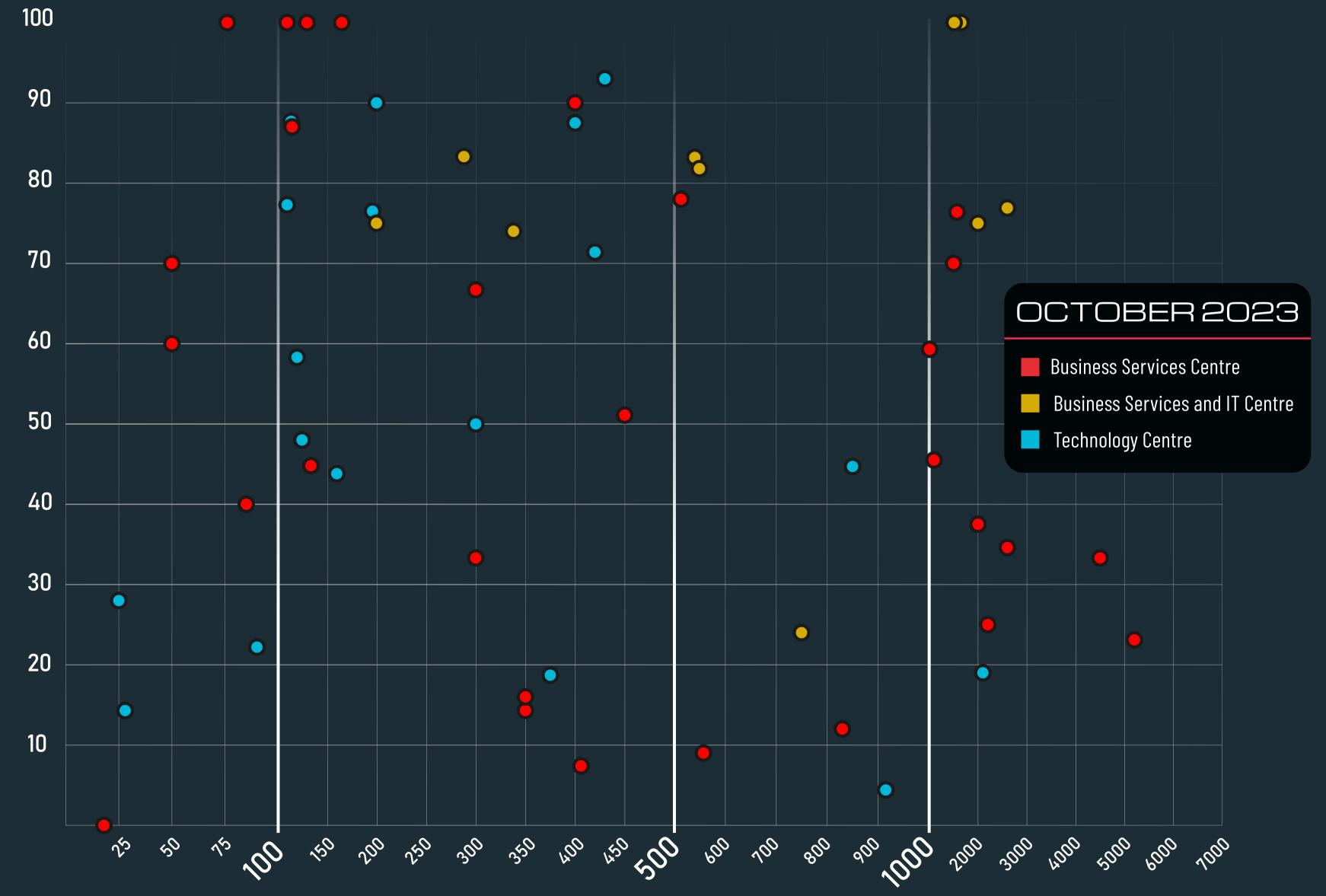






% EMPLOYEES WORKING IN THE OFFICE (min. | day/week)











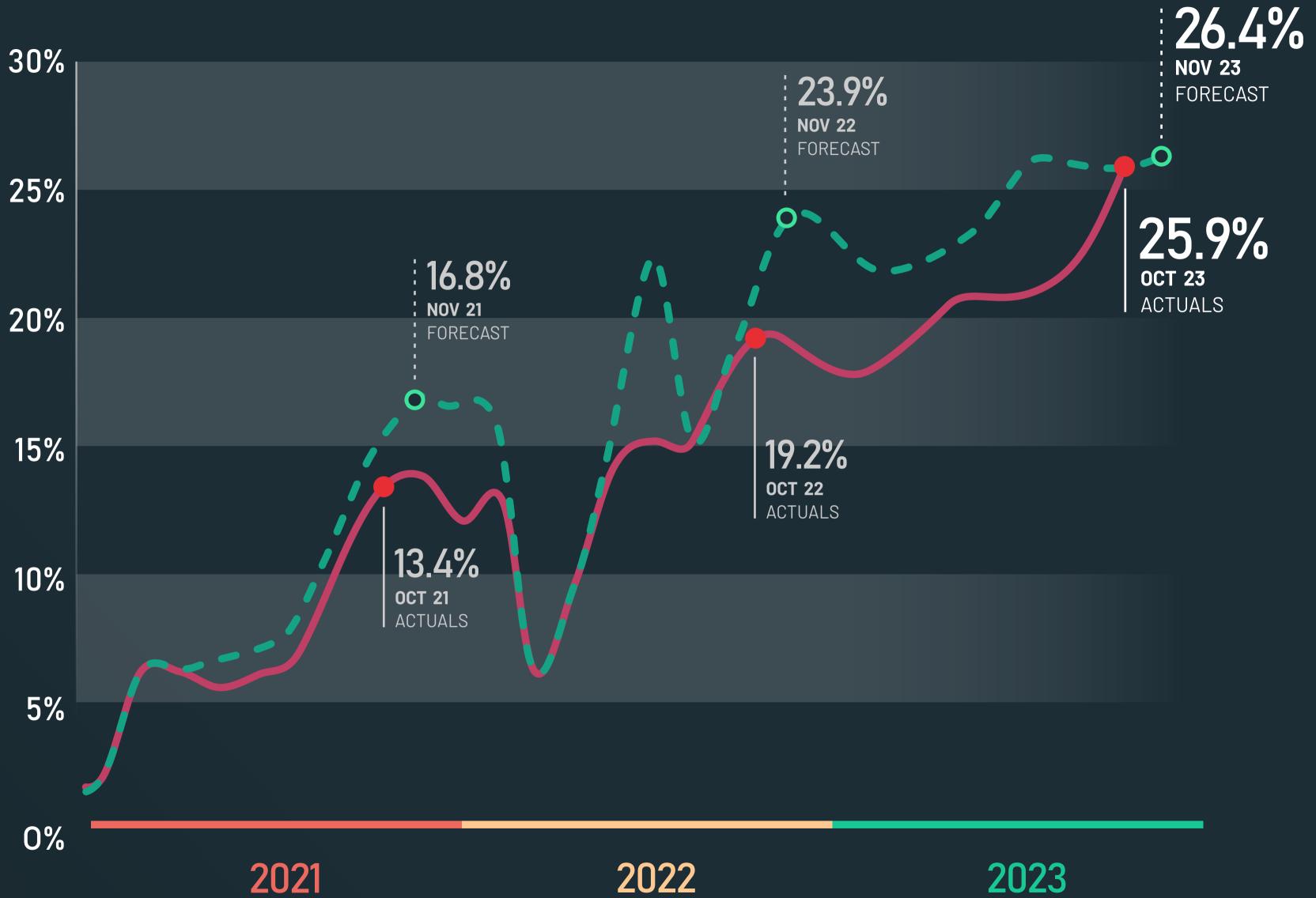
EMPLOYEES WORKINGFROM THEOFFICE

DAILY AVERAGE

ACTUALS

FORECAST -- --







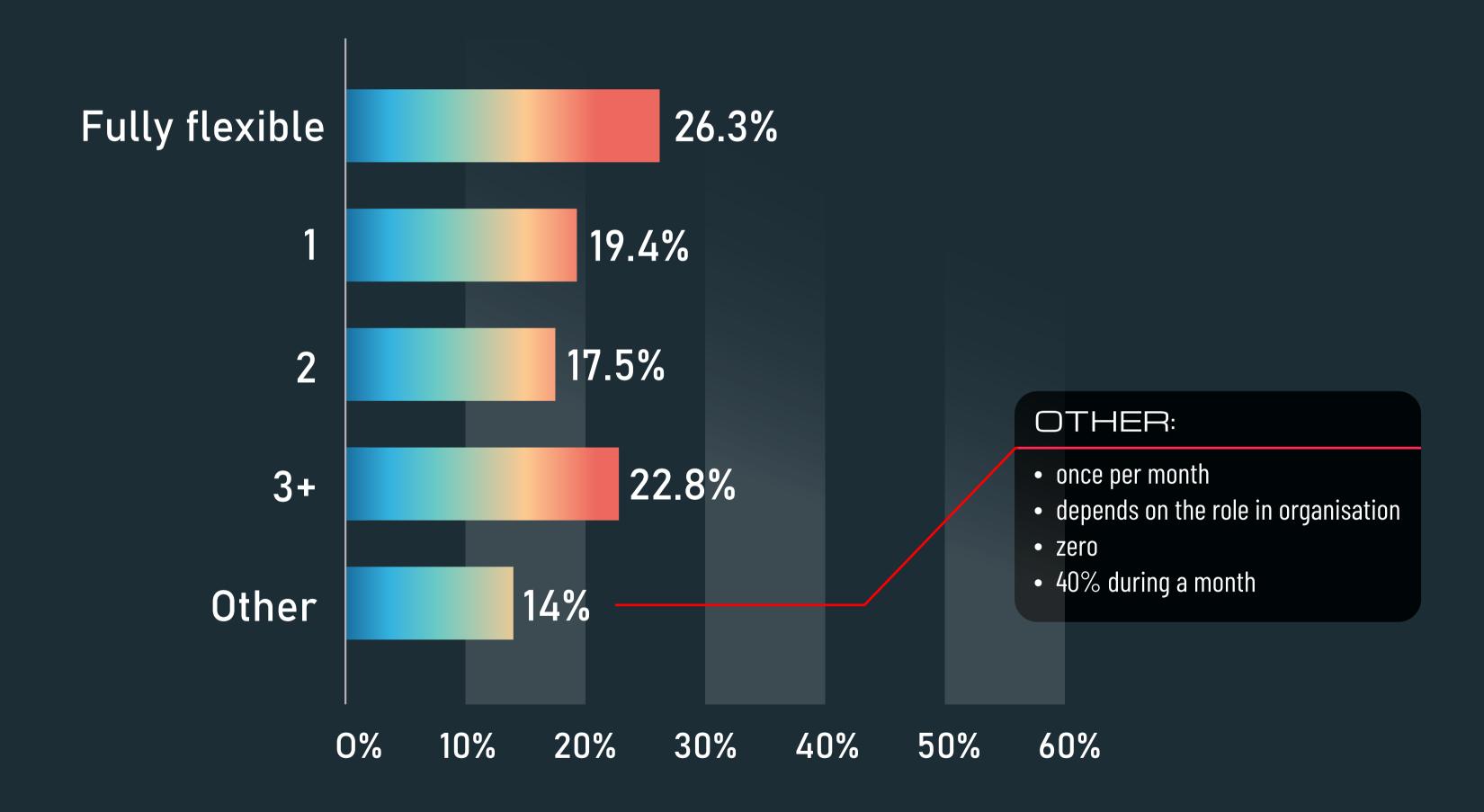


On average, **how many days per week** are

employees in your centre

now expected to work

from the office?

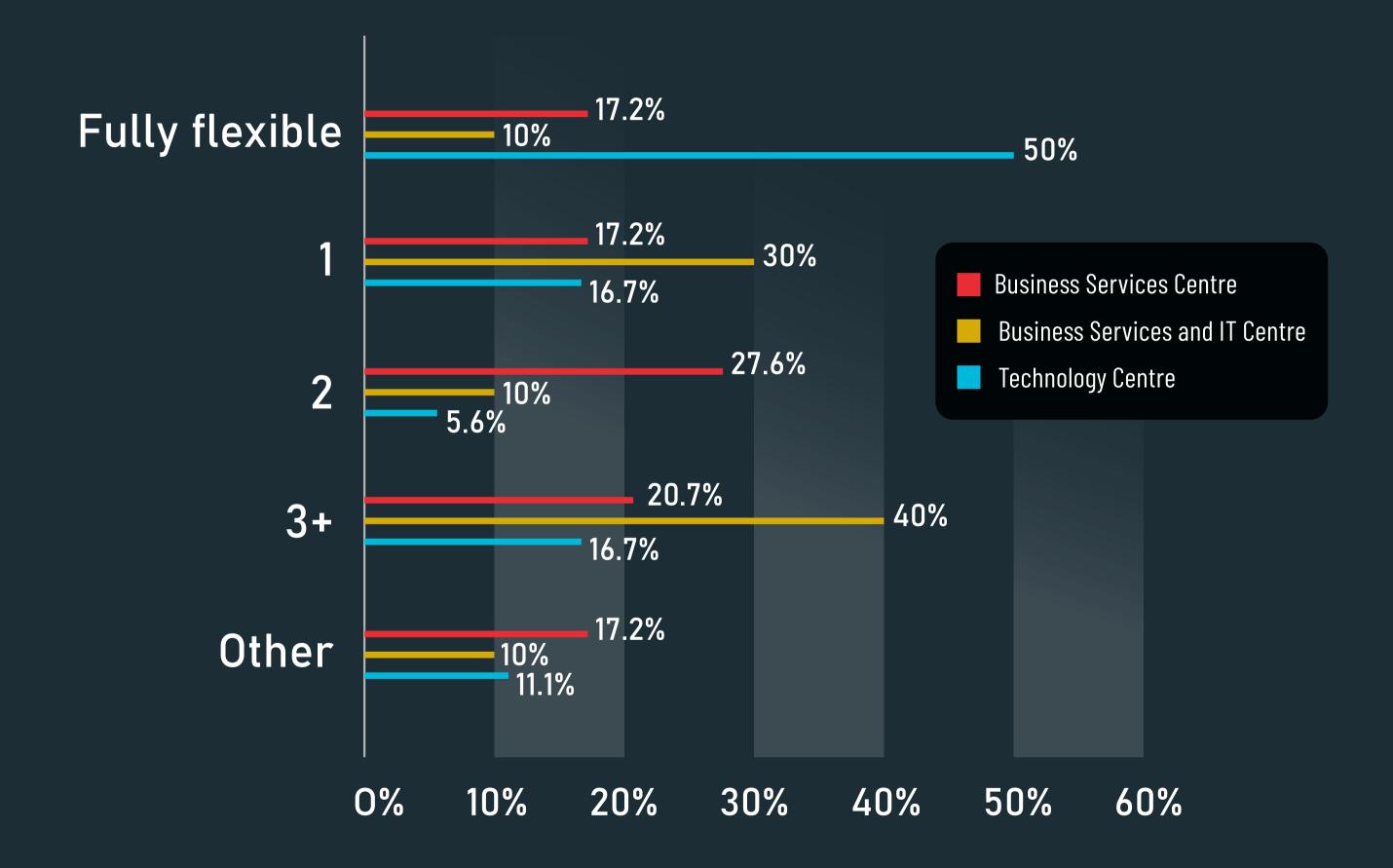






On average, how many days per week are employees in your centre now expected to work from the office?

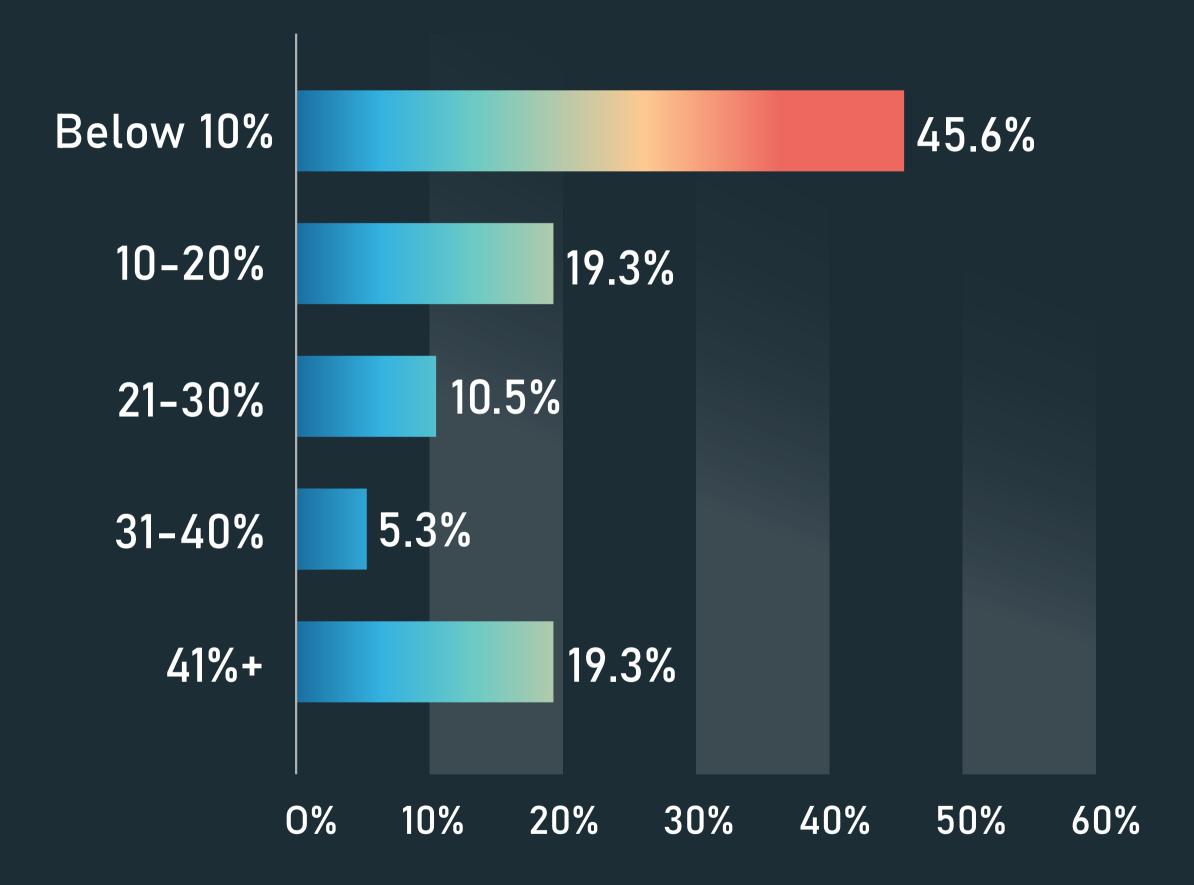
(by type of centre)







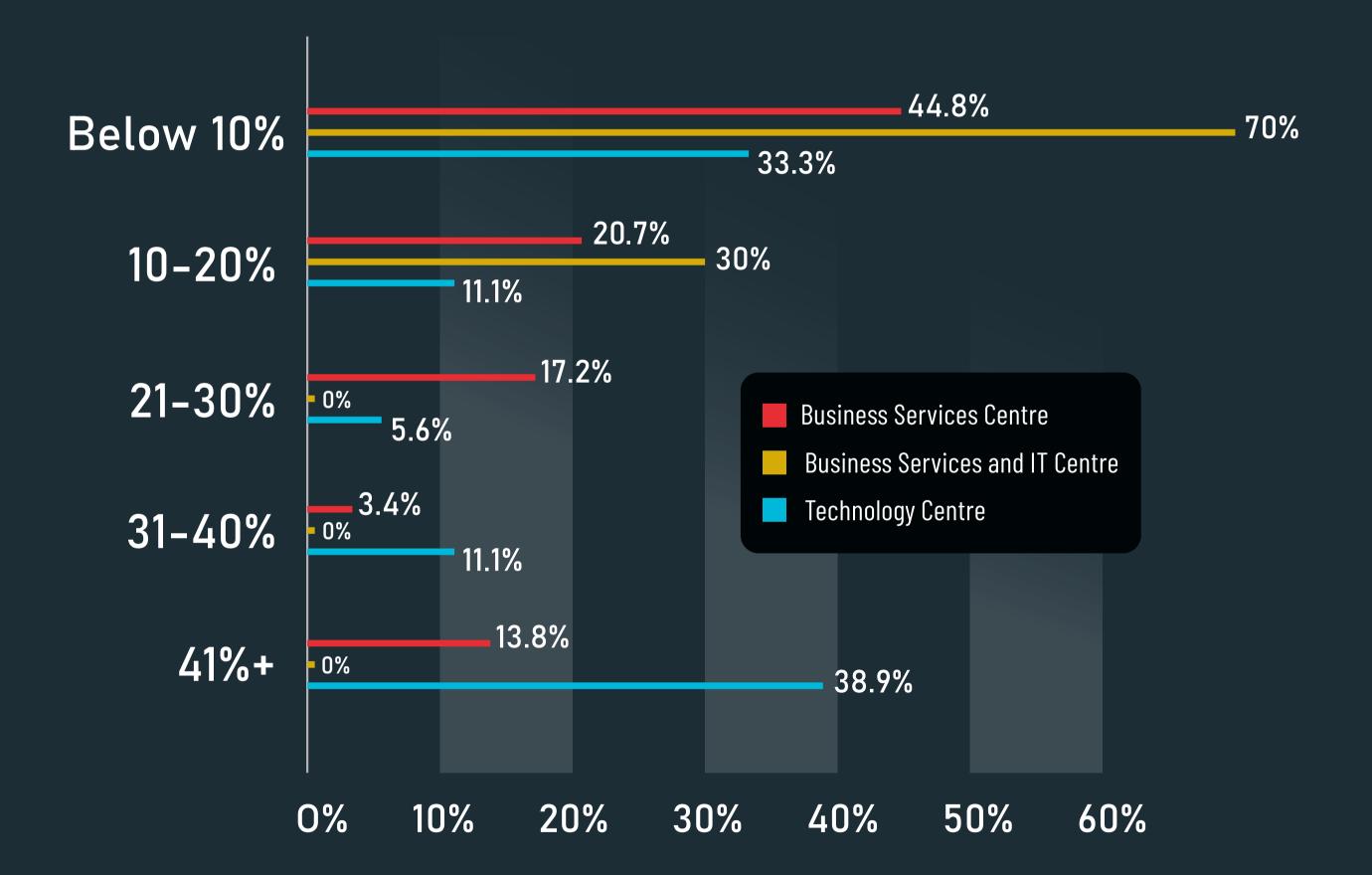
How many employees are working fully remote?







How many employees are working **fully remote**? (by type of centre)







Do you offer any benefits or incentives to employees to work from the office?



If **yes**, please describe:

"sweet Friday"

breakfast fresh fruits

available parking places

promoting environment friendly commuting to the office

massage in the office board games wellbeing activities free meals and drinks integration events

office events

playroom

subsidies for public transportation usage play stations,

paid overtime comfortable office space





Do you encounter any issues with differences between your local Work from Office policy vs Corporate guidelines or expectations?



If yes, please describe:

- Exceptions resulting from Polish labour law
- Global policy is much more restrictive
- Headquarters would like to see/expects more people in the office
- Commercial requires weekly presence in the office; SSC not there yet
- Head Office imposed obligatory 4 days in the office
- Corporate is rolling out 3 days per week from office, which conflicts with local hybrid contracts signed in April





Have you changed the function of the office to adapt to new ways of working?



If yes, please describe:

collaboration zones renewal of space quality

more phone booths more flexible working areas additional social space hybrid working setup of meeting rooms full desk flexibility and technology

more frequent catering single meeting rooms





Select the top 3-5 statements which best describe the impact of new work practices on your business Enhanced work-life balance for employees
Increased employee satisfaction and morale
Expansion of the talent pool with remote hiring
Cost savings on office space and utilities
Improved productivity and efficiency
No impact on productivity and efficiency

No impact on productivity and efficiency

No impact on organisational resilience

No impact on employee satisfaction

Challenges in maintaining team collaboration

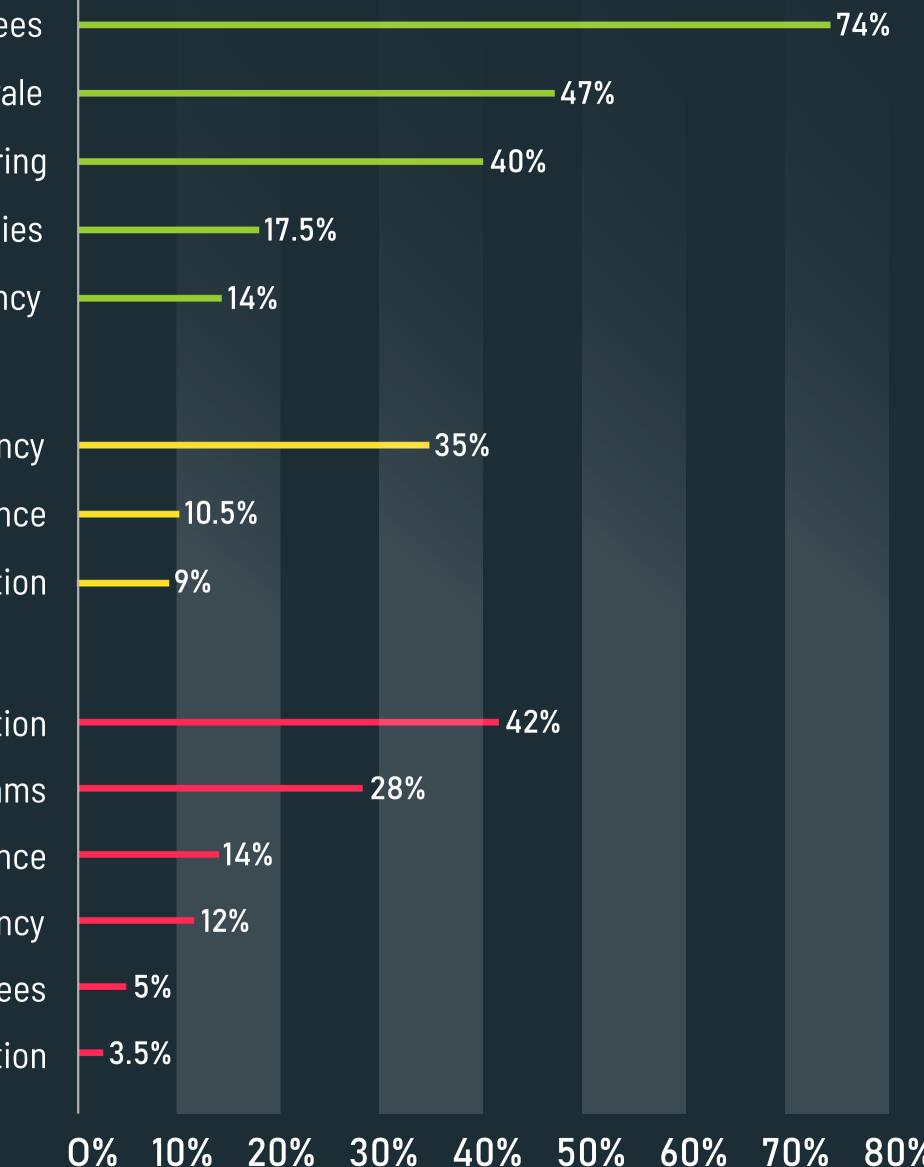
Challenges in monitoring and managing remote teams

Challenges to organisational resilience

Decreased productivity and efficiency

Negative impact on work-life balance for employees

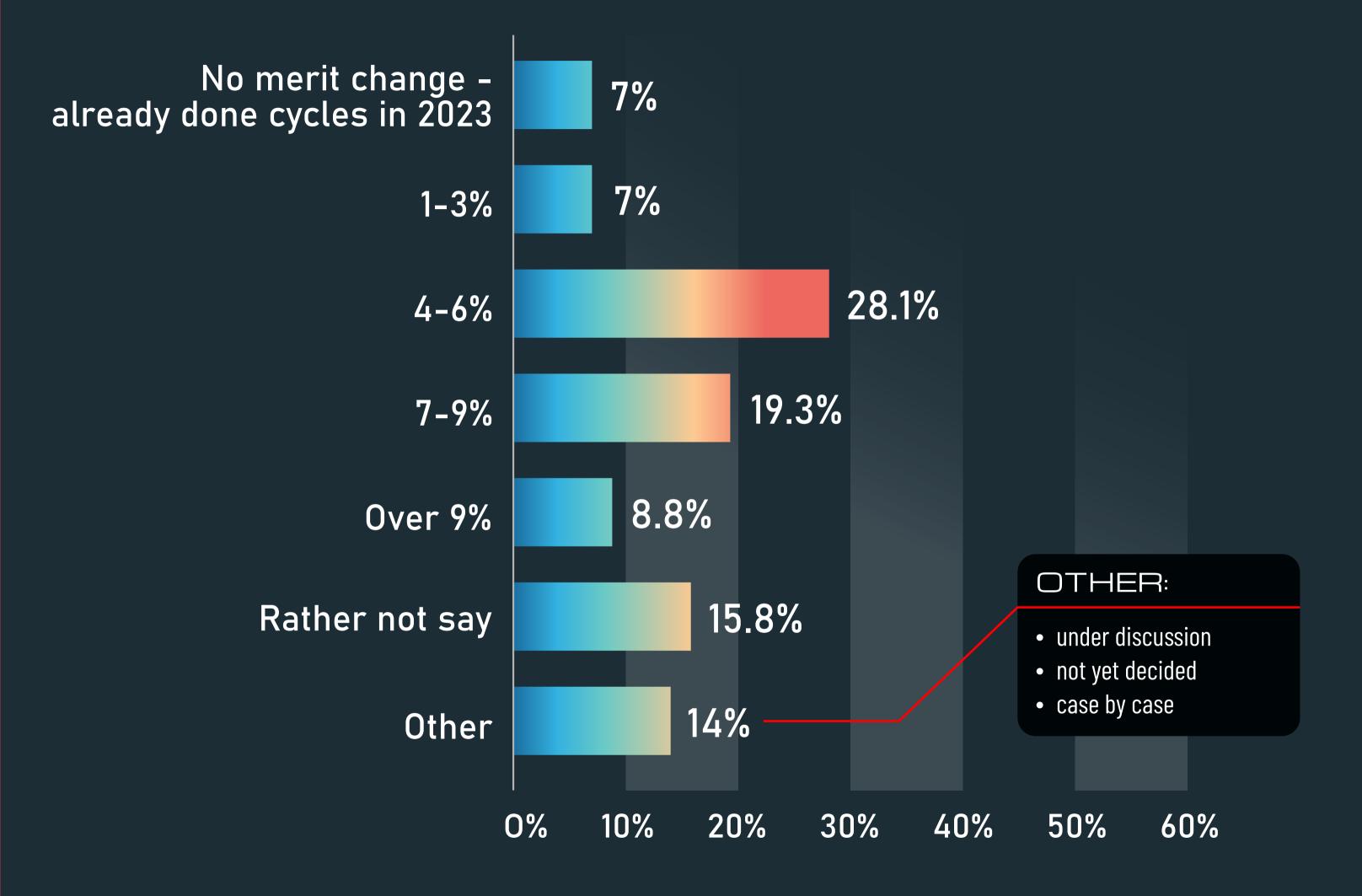
Negative impact on employee satisfaction







How is your organisation planning for salary adjustments and merit increases for the 2024 budget cycle?

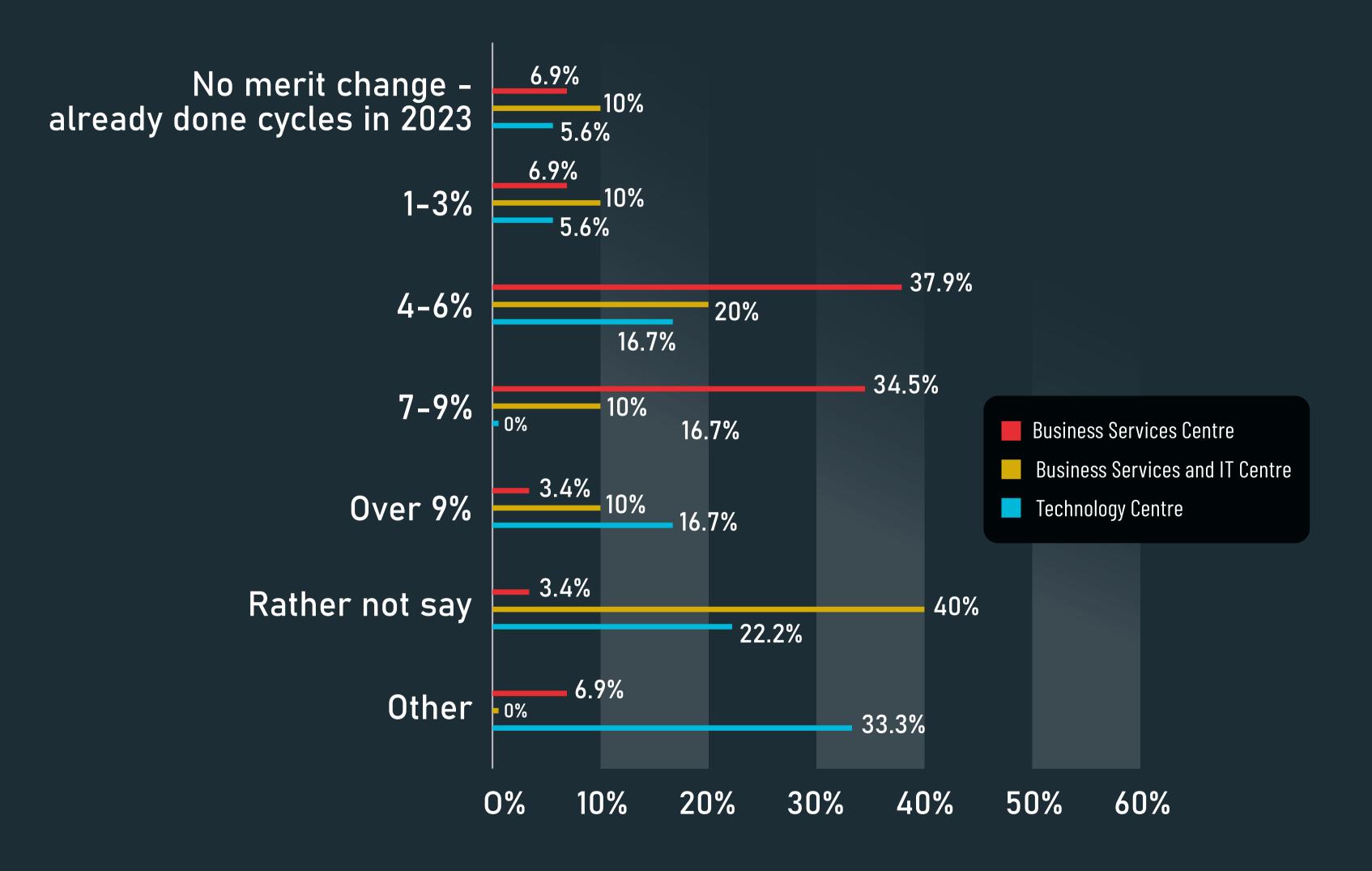






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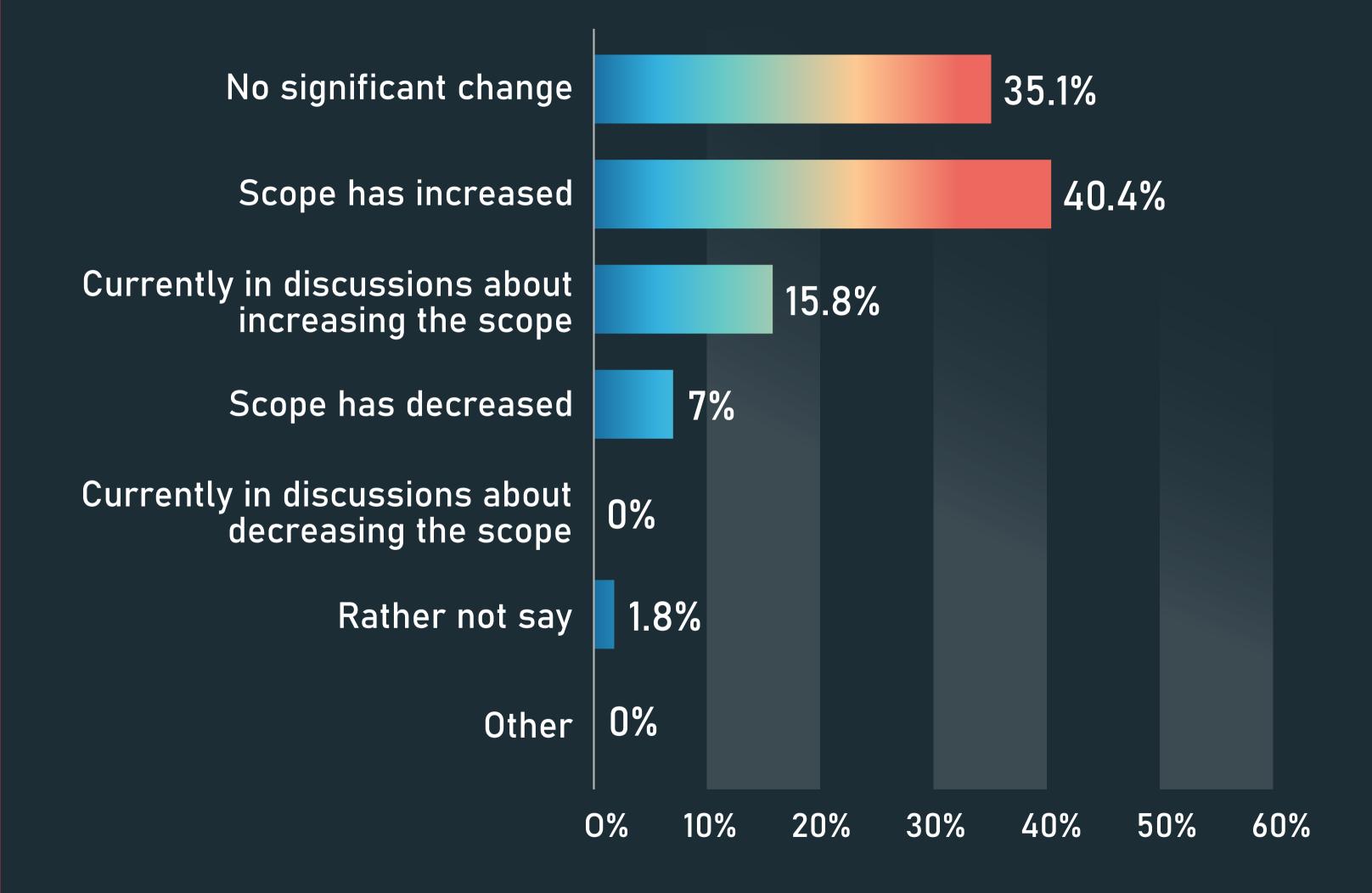
(by type of centre)







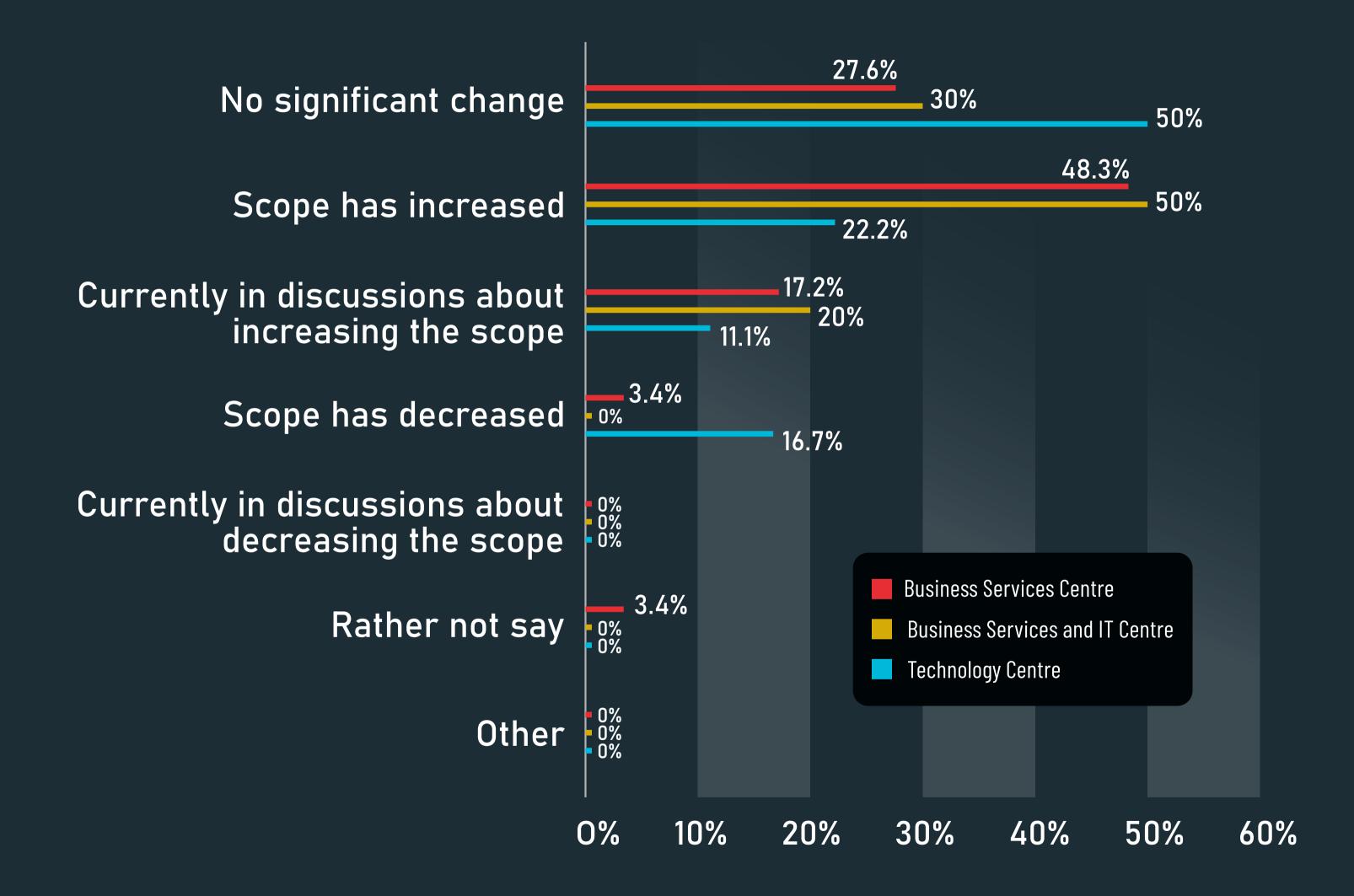
Since April/May 2023, how has the scope of services you provide evolved?







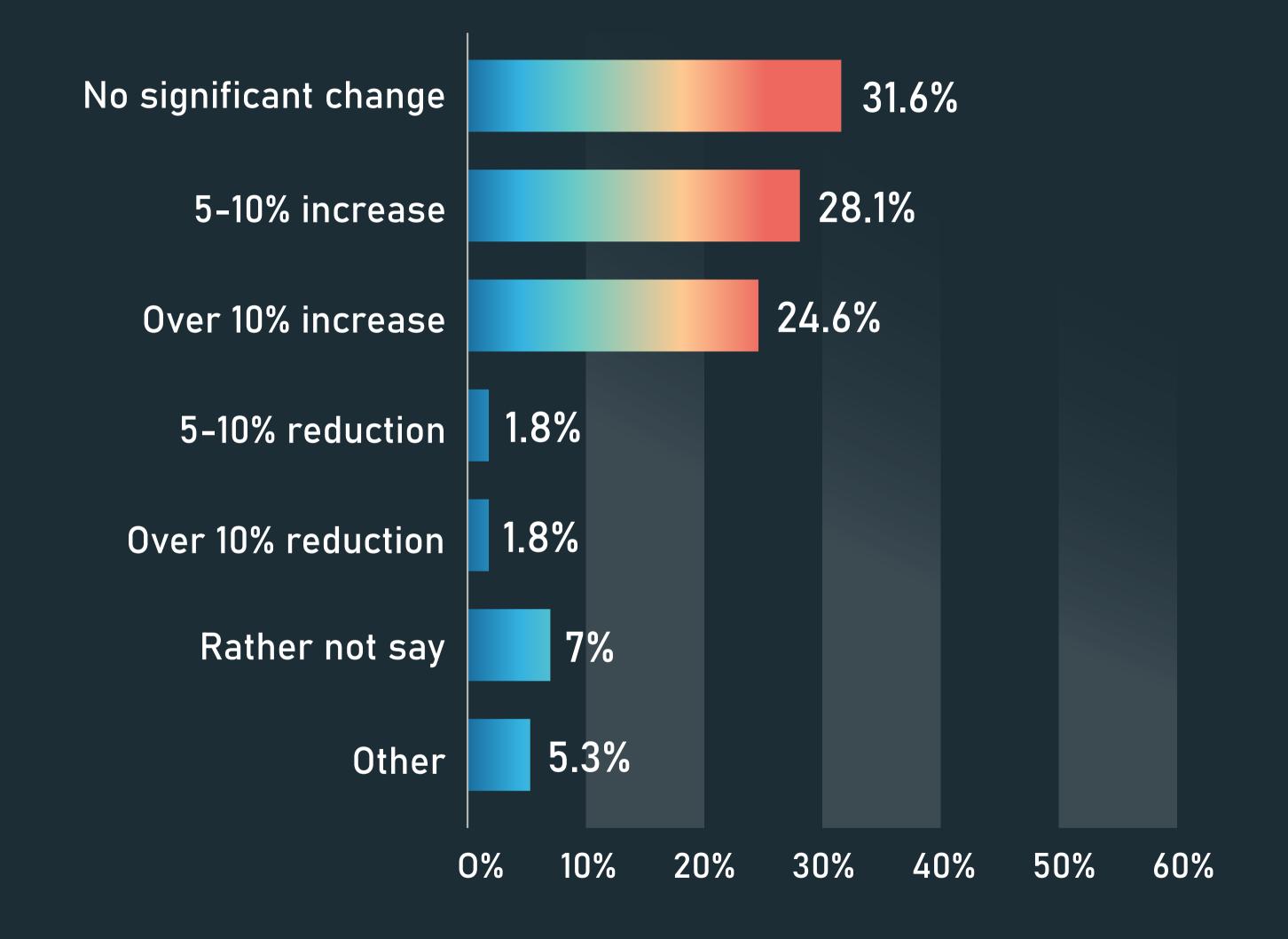
Since April/May 2023, how has the scope of services you provide evolved? (by type of centre)







Over the next 12 months, do you plan any significant change to your headcount?

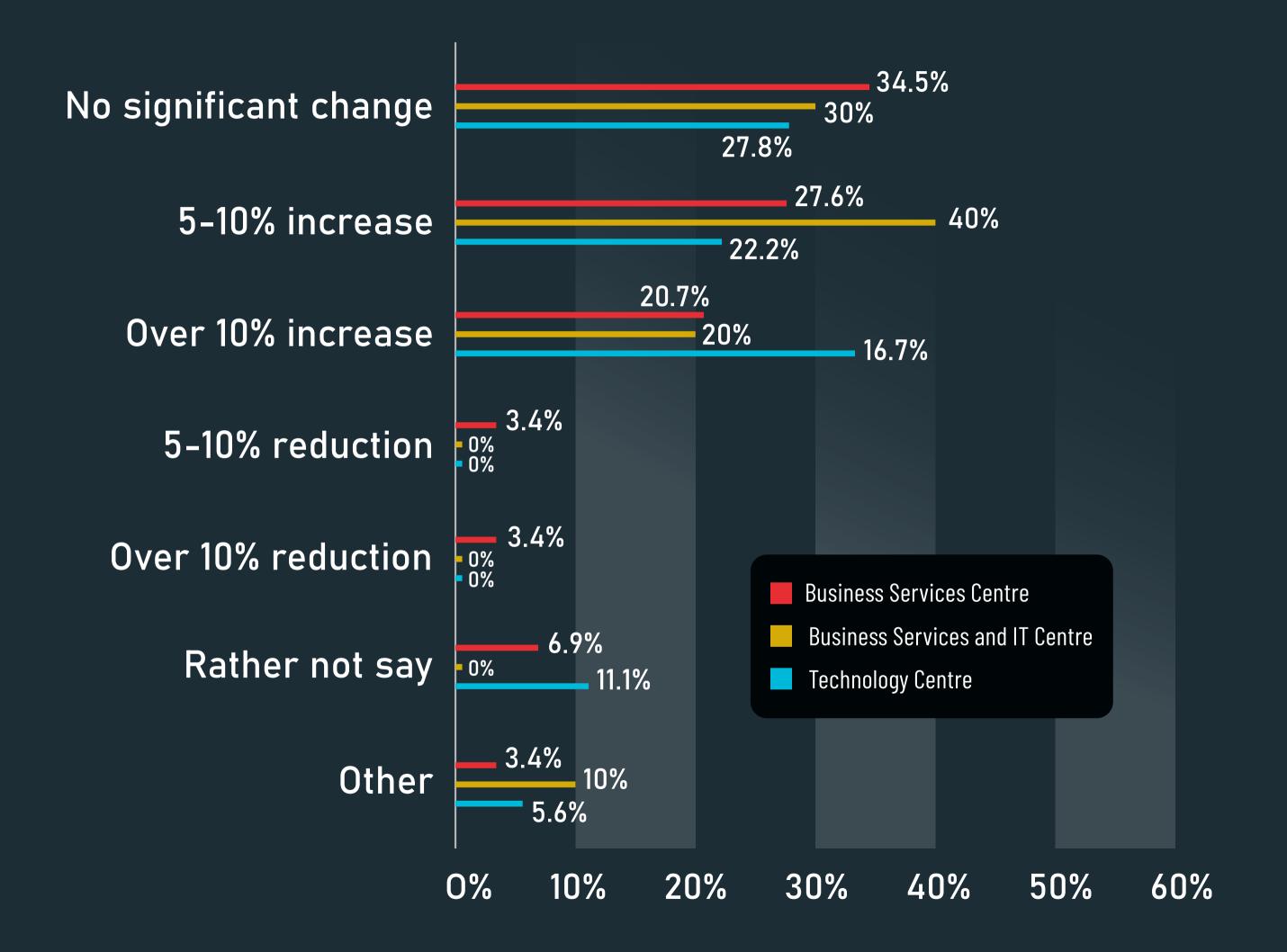






Over the next 12 months, do you plan any significant change to your headcount?

(by type of centre)







Thank you!

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